#### REDACTED – FOR PUBLIC INSPECTION

7852 Walker Drive, Suite 200 Greenbelt, Maryland 20770 phone: 301-459-7590, fax: 301-577-5575 internet; www.isitel.com, e-mail: jsi@jsitel.com

October 10, 2013

ACCEPTED/FILED

OCT 232013

Federal Communications Commission Office of the Secretary

# By Hand Delivery

Marlene H. Dortch, Secretary Federal Communications Commission Office of the Secretary 445 12<sup>th</sup> Street, SW Washington, DC 20554

Re:

WC Docket No. 10-90, WC Docket No. 11-42

2013 ETC Annual Report of McDonough Telephone Cooperative

Study Area Code 341047

Dear Ms. Dortch:

On behalf of McDonough Telephone Cooperative "McDonough", JSI files the attached confidential and redacted versions of the FCC Form 481 ETC annual reporting information pursuant to sections 54.313 and 54.422 of the Commission's rules.<sup>1</sup> McDonough seeks confidential treatment under Protective Order for section 54.313(f)(2) financial information.<sup>2</sup> The redacted version is also being filed this date via the FCC's Electronic Comment Filing System.

Please direct any questions regarding the filing to the undersigned.

Sincerely,

John Kuykendall JSI Vice President

301-459-7590

jkuykendall@jsitel.com

cc: Charles Tyler, Telecommunications Access Policy Division (two copies, confidential)

No. of Copies rec'd U+3 List ABCDE

<sup>&</sup>lt;sup>1</sup> 47 C.F.R. §§ 54.313, 54.422.

<sup>&</sup>lt;sup>2</sup> Connect America Fund et al., WC Docket No. 10-90 et al., Protective Order, DA 12-1857 rel. Nov. 16, 2012 (Protective Order). 47 C.F.R. § 54.313(f)(2).

	m 481 - Carrier Annual Reporting bllection Form		FCC Form 481 OMB Control No. 3060-0 July 2013	986/0MB Centrol No. 3060-0819
<010>	Study Area Code	341047		
<015>	Study Area Name	MCDONOUGH TEL COOP		ACCEPTED
<020>	Program Year	2014		
<030>	Contact Name: Person USAC should contact with questions about this data	Jay Griswold		OCT 23 2013
<035>	Contact Telephone Number: Number of the person identified in data line <030	309-776-3211		Federal Communications Commission Office of the Secretary
<039>	Contact Email Address: Email of the person identified in data line <030>	jay@mdtc.net		
ANNUA	L REPORTING FOR ALL CARRIERS			54.313 54.422 Completion Required (check box when complete)
<100>	Service Quality Improvement Reporting	(com <sub>i</sub>	plete attached worksheet)	
<200> <210>	Outage Reporting (voice)	no outages to report	plete attached worksheet)	
<300> <310> <320> <330>	Unfulfilled Service Requests (voice)  Detail on Attempts (voice)  Unfulfilled Service Requests (broadband)  Detail on Attempts (broadband)		ach descriptive document) ach descriptive document)	
<400> <410> <420> <430> <440> <450>	Number of Complaints per 1,000 customers (voice Fixed Mobile 0.0 Number of Complaints per 1,000 customers (broad Fixed Mobile 1,000 customers (broad Mobile			✓ ✓ ✓ ✓ ✓ ✓ ✓ ✓ ✓ ✓ ✓ ✓ ✓ ✓ ✓ ✓ ✓ ✓ ✓
<500> <510> <600> <610> <700> <710> <800> <1000> <1010> <1110>	Service Quality Standards & Consumer Protection 341047i1510 Functionality in Emergency Situations 341047i1610 Company Price Offerings (voice) Company Price Offerings (broadband) Operating Companies and Affiliates Tribal Land Offerings (Y/N)? Voice Services Rate Comparability  Terrestrial Backhaul (Y/N)?  Terms and Condition for Lifeline Customers	(attaci (chec (attaci (com) (com) (if yes, com, (chec (attici (if not, chec (com,	ck to indicate certification) hed descriptive document) ik to indicate certification) hed descriptive document) plete attached worksheet) plete attached worksheet) plete attached worksheet) plete attached worksheet) ik to indicate certification) ach descriptive document) ik to indicate certification) plete attached worksheet) plete attached worksheet)	
<2000> <2005>	Price Cap Carriers, Proceed to Price Cap Addition Including Rate-of-Return Carriers affiliated with P	al Documentation Worksheet rice Cap Local Exchange Carrier (chec (com) al Documentation Worksheet		
<3005>			plete attached worksheet)	<b>✓</b>

	rvice Quality Improvement Reporting llection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code 341047	
<015>	Study Area Name McDonough	I TEL COOP
<020>	Program Year 2014	
<030>	Contact Name - Person USAC should contact regarding this data Ja	y Griswold
<035>	Contact Telephone Number - Number of person identified in data line <030>	309-776-3211
<039>	Contact Email Address - Email Address of person identified in data line <030>	jay@mdtc.net
<110>	Has your company received its ETC certification from the FCC?  If your answer to Line <110> is yes, do you have an existing \$54.202(a) "5	(yes / no ) O
<111>	year plan" filed with the FCC?	(yes/no) O O
<112>	If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.  Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your c CETC which only receives frozen support, your progress report is only required to address voice telephony service.	
	Please check these boxes below to confirm that the attached PDF, on line 112, contains a progress report on its five-year service quality improvement plan pursuant to § 54.202(a). The information shall be submitted at the wire center level or census block as appropriate.	Name of Attached Document (.pdf)
<113>	Maps detailing progress towards meeting plan targets	
<114>	Report how much universal service (USF) support was received	
<115>	How (USF) was used to improve service quality	
<116>	How (USF)was used to improve service coverage	
<117>	How (USF) was used to improve service capacity	
<118>	Provide an explanation of network improvement targets not met in the prior calendar year.	

(200) Service Outage Reporting (Voice)  Data Collection Form  OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010>	Study Area Code	341047			
<015>	Study Area Name	MCDONOUGH TEL COOP			
<020>	Program Year	2014			
<030>	Contact Name - Person USAC should contact regarding this data Jay Griswold				
<035>	35> Contact Telephone Number - Number of person identified in data line <030> 309-776-3211				
<039>	039> Contact Email Address - Email Address of person identified in data line <030> jay@mdtc.net				

<220>

	<a></a>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<c1></c1>	<c2></c2>	<d></d>	<e></e>	<f></f>	<g></g>	<h></h>
	NORS Reference Number	Outage Start Date	Outage Start Time	Outage End Date	Outage End Time	Number of Customers Affected	Total Number of Customers	911 Facilities Affected (Yes / No)	Service Outage Description (Check all that apply)	Did This Outage Affect Multiple Study Areas (Yes / No)	Service Outage Resolution	Preventative Procedures
-												
							See attache	d				
							rksheet					
-												
-												
		·										-

	ce Offerings including Voice Rate Data lection Form			FCC Form 481 OMB Centrol No. 3060-0986, July 2013	OM8 Control No. 3060-0819
<010>	Study Area Code	341047			•
<015>	Study Area Name	MCDONOUGH TEL COOP			
<020>	Program Year	2014			
<030>	Contact Name - Person USAC should contact regarding this data	Jay Griswold			
<035>	Contact Telephone Number - Number of person identified in data line <030>	309-776-3211			
<039>	Contact Email Address - Email Address of person identified in data line <030>	, jay@mdtc.net	Ŧ .		
<701> <702>	Residential Local Service Charge Effective Date Single State-wide Residential Local Service Charge	3		4	

	<a1> -</a1>	<a2> -</a2>	<a3></a3>	<b1><b1></b1></b1>		<b3></b3>	<b>₹</b> 845	<b5></b5>	< <b>C3</b>
}					Residential Local			Mandatory Extended Area	1
<u> </u>	State	Exchange (ILEC)	SAC (CETC)	Rate Type	Service Rate	State Subscriber Line Charge	State Universal Service Fee	Service Charge	Total per line Rates and Fe
						<u></u>	<u></u>		
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(710) Broadband Price Offerings Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010> Study Area Code	341047
<015> Study Area Name	MCDONOUGH TEL COOP
<020> Program Year	2014
<030> Contact Name - Person USAC should contact regarding this data	Jay Griswold

<035> Contact Telephone Number - Number of person identified in data line <030> 309-776-3211
<039> Contact Email Address - Email Address of person identified in data line <030> jay@mdtc.net

<711>	<a1> ************************************</a1>	< <b>32</b> 5	 501>	 62×	(O	<d1>**</d1>	<d2></d2>	<d3></d3>	₹60>
	State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rate and Fees	Broadband Service - Download Speed (Mbps)	Broadband Service - Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached (select)
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	erating Companies lection Form	ECC Form 481 — OMB Control No. 3060-098	6/OMB Control No. 3060-0819			
<010>	Study Area Code	341047				
<015>	Study Area Name	MCDONOUGH TEL COOP				
<020>	Program Year	2014				
<030>	Contact Name - Person USAC should contact regard	ding this data Jay Griswold				
<035>	5> Contact Telephone Number - Number of person identified in data line <030> 309-776-3211					
<039>	<039> Contact Email Address - Email Address of person identified in data line <030> jay@mdtc.net					
<810>	Reporting Carrier McDonough Telephone	Cooperative				
<811>	Holding Company					
<812>	Operating Company McDonough Telephone	Cooperative				

Affiliates SAC Doing Business As Company or Brand Designation  See attached worksheet	

The state of the s	oal Lands Reporting ection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819
100		July 2013
<010>	Study Area Code	341047
<015>	Study Area Name	MCDONOUGH TEL COOP
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Jay Griswold
<035>	Contact Telephone Number - Number of person identified in data line	e <030> 309-776-3211
<039>	Contact Email Address - Email Address of person identified in data line	e <030> jay@mdtc.net
<910>	Tribal Land(s) on which ETC Serves	
	·	
<920>	Tribal Government Engagement Obligation	
		Name of Attached Document (.pdf)
	If your company serves Tribal lands, please select (Yes,No, NA) for each these boxes to confirm the status described on the attached PDF, on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:	
		Select (Yes,No,
<921>	Needs assessment and deployment planning with a focus on Tribal community anchor institutions;	NA)
<922>	Feasibility and sustainability planning;	
<923>	Marketing services in a culturally sensitive manner;	<b></b>
<924>	Compliance with Rights of way processes	
<925>	Compliance with Land Use permitting requirements	
<926>	Compliance with Facilities Siting rules	
<927>	Compliance with Environmental Review processes	
<928>	Compliance with Cultural Preservation review processes	
<929>	Compliance with Tribal Business and Licensing requirements.	
13237	compliance with fribal business and electioning requirements.	

	o Terrestrial Backhaul Reporting ection Form		FCC Form 481 OMB Control No. 3060-0986/O July 2013	MB Control No. 3060-0819
<010>	Study Area Code	341047		
<015>	Study Area Name	MCDONOUGH TEL COOP		
<020>	Program Year	2014		
<030>	Contact Name - Person USAC should contact regarding this data	Jay Griswold		
<035>	Contact Telephone Number - Number of person identified in data line <030>	309-776-3211		
<039>	Contact Email Address - Email Address of person identified in data line <030>	jay@mdtc.net		
<1120>	Please check this box to confirm no terrestrial backhaul options exist within the supported area pursuant to § 54.313(G)			
<1130>	Please check this box to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(G)			

Lifeline	erms and Condition for Lifeline Customers		FCG Form 481 OMB Control No. 30 July 2013	060-0986/OMB Contro	ol No. 3060-0819
<010>	Study Area Code	341047			
<015>	Study Area Name	MCDONOUGH TEL COOP	<del></del>		
<020>	Program Year	2014			
<030>	Contact Name - Person USAC should contact regarding this data	Jay Griswold			
<035>	Contact Telephone Number - Number of person identified in data I	ine <030> 309-776-3211			
<039>	Contact Email Address - Email Address of person identified in data	line <030> jay@mdtc.net			
<1210>	Terms & Conditions of Voice Telephony Lifeline Plans	341047il1210			
	, ,	Name of attached docume	nt (.pdf)		
<1220>	Link to Public Website	НТТР		·	
	"Please check these boxes below to confirm that the attached PDF, on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:				
<1221>	Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,				
<1222>	Details on the number of minutes provided as part of the plan,	7	·		
<1223>	Additional charges for toll calls, and rates for each such plan.	<b>7</b>			

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(2000) Pr	ice Cap Carrier Additional Documentation		FCC Form 481	
Data Coll	ection Form		OMB Control No. 3	8060-0986/OM8 Control No. 3060-0819
Includina	Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers		July 2013	
			i luc	
	Study Area Code 34104	7		
<010> <015>	Study Area Code	OUGH TEL COOP		
<020>		JOGH TEL COOP		
<030>		iswold		
<035>		9-776-3211	<del></del>	
<039>		y@mdtc.net		
1005	ontoot Email Address Email Address of person facilities in add the 1950			
		•		
				Total Plant Control of the Control o
CHECK th	ne boxes below to note compliance as a recipient of Incremental Connect America P		•	s, and Connect America Phase II
	support as set forth in 47 CFR § 54.313(b),(c),(d),(e) th	e information reported on this form and in the documents attached	below is accurate.	
	Incremental Connect America Phone I recenting			
<2010>	Incremental Connect America Phase I reporting 2nd Year Certification (47 CFR § 54.313(b)(1))			
<2010>	3rd Year Certification (47 CFR § 54.313(b)(2))		<u> </u>	
<b>\2011&gt;</b>	Sid fear Certification (47 Crk § 54.515(b)(2))			
	Price Cap Carrier Receiving Frozen Support Certification (47 CFR § 54.312(a))	•		
<2012>	2013 Frozen Support Certification			
<2013>	2014 Frozen Support Certification			
<2014>	2015 Frozen Support Certification			
<2015>	2016 and future Frozen Support Certification			
	Price Cap Carrier Connect America ICC Support (47 CFR § 54.313(d))		·	
<2016>	Certification Support Used to Build Broadband			
	Connect America Phase II Reporting {47 CFR § 54.313(e)}		_	4,
<2017>	3rd year Broadband Service Certification		Щ	
<2018>	5th year Broadband Service Certification			
<2019>	Interim Progress Certification			
<2020>	Please check the box to confirm that the attached PDF, on line 2021,			
	contains the required information pursuant to § 54.313 (e)(3)(ii), as a recipi			
	of CAF Phase II support shall provide the number, names, and addresses of		i	
	community anchor institutions to which began providing access to broadba	nα		
-2021-	service in the preceding calendar year.	Name of Attached Document Listing Beguing Information		
<2021>	Interim Progress Community Anchor Institutions	Name of Attached Document Listing Required Information		

		\			
	ate Of Return Carrier Additional Documentation ection Form		120 E. S.	0-0986/OMB Control No. 3	3060-0819_
			Fluly 2013		
- <010>	Study Area Code 341047				
<015>	Study Area Name MCDONOUGH	TEL COOP			
<020>	Program Year 2014				
<030>	Contact Name - Person USAC should contact regarding this data Jay Contact Telephone Number - Number of person identified in data line <030>	Griswold 309-776-3211			
<035>	Contact Telephone Number - Number of person identified in data line <030>	jay@mdtc.net			
10332	Contact Linux Address - Linux Address of person addition in data line 1000s	aywindee.net			
CHECK t	•	nt to 47 CFR § 54.202(a)) and, for privately held carriers, ensuring the information reported on this form and in the documents attac		cial reporting requirements s	set forth in 47
	Progress Report on 5 Year Plan				
(3010)	Milestone Certification {47 CFR § 54.313(f)(1)(i)} Please check this box to confirm that the attached PDF , on line 3012,	Name of Attached Document Listing Required Information			_
(3011)	contains the required information pursuant to § 54.313 (f)(1)(ii), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.				
(3012)	Community Anchor Institutions {47 CFR § 54.313(f)(1)(ii)}	Name of Attached Document Listing Required Information			
(3013)	Is your company a Privately Held ROR Carrier (47 CFR § 54.313(f)(2))	•	✓ (Yes/No)		
(3014)	If yes, does your company file the RUS annual report Please check these boxes to confirm that the attached PDF, on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires:		(Yes/No)		
(3015)	Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)				
(3016)	PDF of Balance Sheet, Income Statement and Statement of Cash Flows		$\Box$		
	If the response is yes on line 3014, attach your company's RUS annual				
(3017)	report and all required documentation	Name of Attached Document Listing Required Information	341047i13017		
(3018)	If the response is no on line 3014, Is your company audited?		(Yes/No)		
	If the response is yes on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains				
(3019)	Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications				
(3020)	PDF of Balance Sheet, Income Statement and Statement of Cash Flows				
(3021)	Management letter issued by the independent certified public accountant that performed the company's financial audit.				
	If the response is no on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains:  Copy of their financial statement which has been subject to review by an				
(3022)	independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers.				
(3023)	Underlying information subjected to a review by an independent certified public accountant				
(3024)	Underlying information subjected to an officer certification.				
(3025)	PDF of Balance Sheet, Income Statement and Statement of Cash Flows				
(3026)	Attach the worksheet listing required information	Name of Attached Document Listing Required Information			

CONTROL SECTION	ion - Reporting Carri ection Form	PCC Form-481.  OMB Control No. 3060-0986/OMB Control No. 3060-0819  July 2013
<010>	Study Area Code	341047
<015>	Study Area Name	MCDONOUGH TEL COOP
<020>	Program Year	2014
<030>	Contact Name - Perso	on USAC should contact regarding this data  Jay Griswold
<035>	Contact Telephone N	umber - Number of person identified in data line <030> 309-776-3211
<039>	Contact Email Addres	s - Email Address of person identified in data line <030> jay@mdtc.net

#### TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

certify that I am an officer of the reporting carrier; my respon ecipients; and, to the best of my knowledge, the information	isibilities include ensuring the accuracy of the annual reporting req reported on this form and in any attachments is accurate.	uirements for universal s	ervice support
Name of Reporting Carrier:			
Signature of Authorized Officer:		Date	
Printed name of Authorized Officer:			
Title or position of Authorized Officer:			
Telephone number of Authorized Officer:			
Study Area Code of Reporting Carrier:	Filing Due Date for this form:		

	don - Agent / Carrier ection Form		FCC Form 481 OMB Control No. 3060- July 2013	0986/OMB Control No. 3060-0819
<010>	Study Area Code	341047	· · ·	
<015>	Study Area Name	MCDONOUGH TEL COOP		
<020>	Program Year	2014		
<030>	Contact Name - Person USA	C should contact regarding this data Jay Griswold		
<035>	Contact Telephone Number	- Number of person identified in data line <030> 309-776-3211		-
<039>	Contact Email Address - Em	ail Address of person identified in data line <030> jay@mdtc.net		

#### TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

# Certification of Officer to Authorize an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier I certify that (Name of Agent) also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized agent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate. Name of Authorized Agent: Alice Lewis Name of Reporting Carrier: MCDONOUGH TEL COOP Signature of Authorized Officer: CERTIFIED ONLINE Date: 10/10/2013 Printed name of Authorized Officer: Bill Buchanan Title or position of Authorized Officer: President Telephone number of Authorized Officer: 3097763211 Study Area Code of Reporting Carrier: 341047 Filing Due Date for this form: 10/15/2013 Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.

#### TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized t	o File Annual Reports for CAF or	LI Recipients on Beha	f of Reporting Carrier	Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier				
as agent for the reporting carrier, certify that I am authorized to subm	•			video				
he data reported herein based on data provided by the reporting carrie	er; and, to the best of my knowledge, t	ne information reported n	erein is accurate.					
Name of Reporting Carrier: MCDONOUGH TEL COOP								
Name of Authorized Agent or Employee of Agent: John Staurula	kis, Inc.							
ignature of Authorized Agent or Employee of Agent: CERTIFIED On	ILINE		Date: 10/10/2013					
rinted name of Authorized Agent or Employee of Agent: Alice Lew	is							
itle or position of Authorized Agent or Employee of Agent Manager								
elephone number of Authorized Agent or Employee of Agent: 217-498	3-6863							
itudy Area Code of Reporting Carrier: 341047	Filing Due Date for this form:	10/15/2013						
			Fynggrynnan an an a bana a chan a cha	~~~~~~				

Attachments

McDonough Telephone Cooperative demonstration of complying with applicable service quality standards and consumer protection rules:

In establishing this certification in its 2005 ETC Order,<sup>1</sup> the FCC found that an ETC must make "a specific commitment to objective measures to protect consumers." <sup>2</sup> The Commission found that for wireless ETCs, compliance with CTIA's Consumer Code for Wireless Service would satisfy this requirement" and that the sufficiency of other commitments would be considered on a case-by-case basis. <sup>3</sup> In this context, the FCC stated, "to the extent a wireline or wireless ETC applicant is subject to consumer protection obligations under state law, compliance with such laws may meet our requirement."

McDonough Telephone Cooperative ("Company") hereby certifies that it is complying with applicable service quality standards and consumer protection rules. The Company is subject to consumer protection obligations under the Illinois Administrative Code (IAC), Title 83: Public Utilities, Chapter I: Illinois Commerce Commission, Subchapter f: Telephone Utilities. These obligations include, but are not limited to, the following: adherence to Illinois state consumer protection requirements governing telephone providers which include Quality of Service rules as identified in IAC Part 730 and 732, and Compliance with Anti-Slamming and Anti-Cramming Procedures as

<sup>&</sup>lt;sup>1</sup> Federal-State Joint Board on Universal Service, CC Docket No. 96-45, Report and Order, FCC 05-46 (rel. Mar. 17, 2005) ("2005 ETC Order").

<sup>&</sup>lt;sup>2</sup> Id. at para. 28.

<sup>&</sup>lt;sup>3</sup> Id. The FCC noted that under the CTIA Consumer Code, wireless carriers agree to: "(1) disclose rates and terms of service to customers; (2) make available maps showing where service is generally available; (3) provide contract terms to customers and confirm changes in service; (4) allow a trial period for new service; (5) provide specific disclosures in advertising; (6) separately identify carrier charges from taxes on billing statements; (7) provide customers the right to terminate service for changes to contract terms; (8) provide ready access to customer service; (9) promptly respond to consumer inquiries and complaints received from government agencies; and (10) abide by policies for protection of consumer privacy." Id. at n. 71.

#### **REDACTED - FOR PUBLIC INSPECTION**

adopted in Illinois Public Act 90-610 and 97-0822, (3) truth-in-billing requirements pursuant to federal rule and IAC 735.70; and (4) CPNI, Red Flag Rules and other applicable federal and state requirements governing the protection of customers' privacy.

McDonough Telephone Cooperative's demonstration of ability to function in emergency situations:

McDonough Telephone Cooperative ("Company") hereby certifies that it is able to function in emergency situations as set forth in the Code of Federal Regulations, Title 47, Part 54, Subpart C, §54.202(a)(2)<sup>1</sup> and Title 83, Chapter I, Sub-Chapter f, Section 730.325 of the Illinois Administrative Code. The Company's network is designed to remain functional in emergency situations without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations as required by Section 54.202(a)(2). The Company can change call routing translations as needed to reroute traffic around damaged facilities. Changing call routing translations will also allow the Company to manage traffic spikes throughout its network, as emergency situations require.

Specifically, each central office building is supplied with standby generators and battery back-up that enable the central office to keep running until power is restored so long as fuel is available, or until system changes are made to reroute traffic. In accordance, and compliance, with Title 83, Chapter I, Sub-Chapter f, Section 730.325 (b), all switching offices or equivalent with installed emergency power generating equipment have a minimum of three (3) hours battery capacity; switching offices or

Section 54.202(a)(2) requires ETCs that are designated by the Commission to "demonstrate its ability to remain functional in emergency situations, including a demonstration that it has a reasonable amount of back-up power to ensure functionality without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations."

equivalent without installed emergency power generating equipment have a minimum battery capacity of five (5) hours.

# **McDonough Telephone Cooperative**

# Rates, Terms, and Conditions for Lifeline Service

(Response to Form 481, Line 1210)

Local exchange service rates and charges as specified below are for basic local exchange service, including Tone Dialing Service, and facilities only. Unless otherwise specified, the rates and charges quoted below are for a period of one month, payable in advance and provide unlimited flat rate calling within the local exchange calling scope.

Residential Local Exchange Access Line Rates<sup>(1)</sup>:

Exchange Name	R-1 Rate	
All Exchanges	\$22.23	

<sup>(1)</sup> Above listed fees do not include mandatory taxes, fees and surcharges, including, but not limited to 9-1-1 fees, and municipal franchise fees.

## Lifeline Assistance

#### General

Lifeline Assistance reduces an eligible customer's monthly Federal Subscriber Line Charge and rates for local service. An eligible customer receives credit for the Federal Subscriber Line Charge as well as a credit towards the residential local exchange access line rate.

### Regulations

- 1. Lifeline Assistance is available to all residential customers who meet the following eligibility requirements:
  - a. Customers, their dependent, or their household must be participants in one of the following programs: Medicaid; SNAP; Supplementary Security Income (SSI); federal public housing assistance or Section 8 (a Federal Housing Assistance Program administered by the department of Urban Development); Low Income Home Energy Assistance Program (LIHEAP); Temporary Assistance for Needy Families (TANF) or National School Lunch free lunch program.
  - b. In addition, a consumer may be eligible if his or her household income is at or below 135% of the Federal Poverty Guidelines.
- 2. As a participant in Lifeline Assistance, customers are eligible to receive Toll Blocking Service. These services will only be provided at the customer's request. The FUSC (Federal Universal Service Charge) will not apply to customers participating in this program.
- 3. The Lifeline discount is effective upon receipt of a completed certification form and proof of eligibility.
- 4. Only one Lifeline discount is available per household. Lifeline is not transferable.
- Lifeline customers must recertify their continued eligibility annually.
   Customers must certify that they continue to be eligible for Lifeline and that no one in their household is receiving the Lifeline discount from another company.

Failure to demonstrate continued eligibility will result in the loss the Lifeline discount.

# **Lifeline Credit**

Eligible Subscribers will receive a credit on monthly local exchange access service of \$9.25.



7852 Walker Drive, Suite 200 Greenbelt, Maryland 20770 Phone: 301-459-7590, fax: 301-577-5575 Internet: www.jsitel.com, e-mail: jsi@jsitel.com

Via Electronic Filing

October 9, 2013

**USAC Administrator** 

To Whom It May Concern:

McDonough Telephone Cooperative is filing an electronic copy of their 2011 and 2012 uncertified RUS Reports. Due to the federal shutdown, they were unable to access electronic copies of the certified versions. We will supplement with the certified copies as soon as access becomes available.

Should you have any questions, please contact me at 217-498-6863.

Sincerely,

Alice Lewis

# **REDACTED - FOR PUBLIC INSPECTION**

# MCDONOUGH TELEPHONE COOPERATIVE (SAC 341047) ATTACHMENT - LINE 3012 ATTACHMENT REDACTED IN ENTIRETY